



BEST FULL PAPER WINNER:

David Solnet	Employee-customer linkages: A social identification perspective in a hotel industry context
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Runners-up

Robyn Bushell, Bruce Simmons, Jennifer Scott, Ian Knowd	Implementing a triple bottom line approach to monitor the impacts of tourism in Manly
Nicholas Hall	Telling the story: Performance And Narrative As Reflective Frameworks For Indigenous Tourism
Candice Harris, Alison McIntosh	Work-Life Balance in the Commercial Home: A Study of the Personal Experiences of Home Hosts in New Zealand
Meredith Lawrence	Assessing the past to inform the future: geographical, industrial and social factors that have shaped Byron Bay as a tourist destination
Sarah Wright, Sandie Suchet-Pearson, Kate Lloyd	Educational tourism and learning exchanges with indigenous tour operators in the Northern Territory

BEST PHD PAPER WINNER:

Michael Gross (with Graham Brown)	Tourists and places: an empirical structural model
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Runners-up

Nicholas Hall	Telling the story: Performance And Narrative As Reflective Frameworks For Indigenous Tourism
Giuseppe Marzano	Adaptation in destination branding: the VeryGC case

BEST POSTER WINNER:

Meredith Lawrence	Assessing The Past To Inform The Future: The Geographical, Industrial And Social Factors That Have Shaped Byron Bay As A Tourist Destination
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Runners-up

Matthew Curnock	Mechanisms For Assessing The Sustainability Of The Swim-With-Dwarf Minke Whales Tourism Industry In The Northern Great Barrier Reef
Andrew Peters	Attempting To Unite The Diversity - A Pilot Study Into Effective Consultation With A Victorian Indigenous Community
Lisa Ruhanen	Stakeholder Participation: A Study Of Queensland Local Tourism Destination Planning